



Wargrave Patient Participation Group

Notes from the Wargrave Patient Participation Group Meeting 21st July 2020 Held at Wargrave Surgery

Those present were:

Jolly Jane Love
Jovial Jim Kennedy
Joyful Jo Glasby
Jumpy Judith Stephenson-Hodges

Kind Kate Wilson
Loving Lisa Sayers
Methodical Mark Puddy
Sweet Sue Griffiths (by Zoom)

Tyrannical Tony Lloyd
Topsy Tony May
Assertive Andy Ferguson

Apologies: Celia Reinbolt

Many thanks to Mark for hosting this meeting and for his witty introduction.

- 1 The status report which the group created is attached.
- 2 The Mission Statement which will be refined at the next meeting was drafted as:

'The Patient Participation Group exists to strengthen communication between patients and the surgery, delivering positive health outcomes for the local community.'

- 3 It was agreed that towards the end of August there should be a major communication from the PPG which:
 - a. celebrates successes during the pandemic
 - b. advises of challenges which have arisen
 - c. communicates what's coming up in the autumn

Tony Lloyd has agreed to edit this communication which will be sent out from the PPG and then appear in other hard copy and electronic magazines/websites/social media.

Judith will provide a list of communication links to Tony.

Andy will liaise with Tony on how the database might be improved so that sending information to the Patient Reference Group becomes an easier task.

4. A sub-group on communications will meet in August, consisting of Tony Lloyd, Jane, Lisa and Andy. Andy will send out a suggested time, date and location.
5. Tony Lloyd will challenge the local authority to acknowledge, praise and give thanks to workers in local care homes.
6. The next meeting will be at the surgery on Monday 21st September at 7pm when there will be a presentation to Tom Berman.