

# **Wargrave Patient Participation Group**

## **Newsletter**

Welcome to the latest Wargrave Surgery's PPG newsletter.

Through these newsletters, the PPG, which has been in existence for 13 years, is aiming to increase interaction between the surgery and its patients. We will be providing useful information including staff profiles, Doctors' health tips and news about developments and improvements in your local health services. We at the PPG very much hope you will find a regular newsletter interesting and that it will enable you to get to know and better understand your surgery and the team who are there to help you.

### **Focus on Dr. Mark Puddy**

Dr. Puddy is a long standing resident of Wargrave and an active member of the local church. He and his wife, Susan, a GP in Woodley, have three children - Matthew now 30, who works in Henley and Tim, 28, working in London whilst Helen, 25 is a doctor in Swindon currently teaching medical students.

When he isn't working Mark, together with Susan, enjoys opera and theatre with regular visits to Glyndebourne and to the National Theatre in London

He has a keen interest in sport too, being a season ticket holder at Reading FC where, he says, Susan was a reluctant attendee at first but is now hooked! Their trips to Edinburgh see them using their Murrayfield season ticket to enjoy the rugby - and the Edinburgh Fringe in August. This gives them plenty of opportunity to visit Mark's favourite restaurant, L'Escargot Blanc.

Whilst eating out is a rare occurrence for two busy doctors, Mark uses his time out on Wednesday's and weekends to cook - his preference again being French slow cooked casseroles.

And the French theme continues with his love of skiing in the French Alps - a trip he likes to take whenever he can.

Next year when both Mark and Susan reduce their working hours to two days a week, the whole family hopes to take a trip to South Africa where Susan has family. No doubt Mark will take his Kindle with him and indulge in his favourite reading material along the way - French literature of course!

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## **Staff News**

Our Practice Manager, Josie, is leaving us after many years valuable service. She is on hand for some time to come to ensure the smooth hand over to newly appointed Stephen Collier - more of him in our next newsletter.

## **Flu Season 2020**

The surgery will provide seasonal flu vaccinations but please be aware that there are some differences this year. The initial clinics will be for over 65s and patients in a clinical risk group. There will be a further clinic, probably in November, which will be for the 50-64 age group, once the Government has released the extra supplies of flu injections it has ordered. It will also be for any patients who may have missed the earlier sessions. Patients will need to book an appointment to be seen, however, exact dates have not yet been confirmed for these months. These will be posted on the surgery's website so do look out for announcements. Do remember your facemasks and social distancing rules when coming to your appointment. For your benefit and to support your local surgery please book a Seasonal Flu Vaccination at Wargrave.

## **New computer & telephone systems**

On top of the challenges presented by Covid 19, staff at the surgery have had to cope with the installation and management of a new computer system **and** a new telephone system. As we all know there are always teething problems with new technology. However, once these are both up and running the existing telephone service should be much improved and the computer system will allow better and more direct communication with Doctors and staff. Meantime please be patient ... we will get there!

## **Patient Survey**

This patient questionnaire is designed in consultation with the Doctors – and they will act positively on your feedback. It is an opportunity to have your say about your experiences with the surgery and some 1700 patients already do this. If you would like to be part of this panel it's not too late to request one. Please apply for an application form by asking at the surgery or emailing [wargravesurgerynet@rgten.co.uk](mailto:wargravesurgerynet@rgten.co.uk) And if you've already received one – please complete it!